

3/10/2008

Rich Brown
Foam Worx Insulators
1212 Home Ct.
Raleigh, NC 27603

Dear Rich,

Sorry I took so long to get back to you concerning your letter. Needless to say, Jan and I are both extremely happy with having Icynene insulation put in our house. We had been thinking of putting additional insulation into our house for some time. After going into my crawl space and seeing the insulation drooping down from the floor boards, we knew something had to be done. Obviously it was not insulating the way it should and we could tell in how cold the downstairs was compared to the upstairs on cold days.

After talking to you, it became obvious that Icynene was the way to go, especially in the crawl space. Since we had the Icynene put in, we have noticed a marked difference in the temperature throughout the house. The temperature remains consistent throughout the house now, there are no cold spots and no drafts. When we had the thunderstorms the other night, we really saw the difference in how well the Icynene deadens the noise from outside. It is also now almost impossible to hear our furnace (which is located outside our bedroom window). Basically the only way we know it is running is by the sound of the air being sent through the vents. Last month our heating bill was \$33 less than a year ago.

The insulation experience went exactly the way you said it would. One day to remove the old insulation and one day to put the Icynene in. Your crew was very professional. They went about their jobs and didn't stop until they were done. A very pleasant experience. And when they left, you couldn't tell that they had been there. Jan and I can truthfully say that we are very happy that we put Icynene insulation into our house and are please with how the job was handled. We would be happy to be used as a reference.

Regards,

Barry Olsen
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